
★ OUR MISSION ★

The Pacific Maritime Institute (PMI) exists:

- To enhance the professionalism of mariners through the development of quality maritime leadership, training, education, and safety programs.

★ OUR VISION ★

- **Customer Focus** – Dedicated to meeting the expectations and requirements of stakeholders.
- **Acts with the customer in mind** to establish/maintain an effective relationship and trust.
- **Combine the strengths** of the academic and conference operations to provide exemplary service to our students, stakeholders, and the maritime industry.
- **Offer our expertise** to assist clients in meeting the challenges of the ever-changing business environment.
- **Foster a “can do” organizational culture** that is based on merit, positive employee/management relationships, and diversity.

★ CORE EMPLOYEE COMPETENCIES and VALUES ★

- **Customer Focus** – Dedicated to meeting the expectations and requirements of stakeholders. Acts with the customer in mind to establish/maintain an effective relationship and trust.
- **Integrity and Trust** – Recognized as an individual who can provide the unvarnished truth in an appropriate and helpful manner.
- **Functional/Technical Skills** – Has the knowledge and skills to do the job at a high level of performance.
- **Self Development** – Adapts to change and is committed to personal growth. Understands that different situations may call for different skills and approaches. Deploys strengths and works to compensate for weaknesses and limits.
- **Action Oriented** – Strong work ethic, willing to seize opportunities and act to add value to the organization.